

HYDROPOWER SUSTAINABILITY ALLIANCE

Privacy Policy

Last Updated: 8 March 2024

Welcome to the Hydropower Sustainability Alliance (HSA), a not-for-profit association committed to advancing sustainability within the hydropower sector. This Privacy Policy outlines how we handle and protect the personal information of our members, partners, and website visitors.

Contact information

Hydropower Sustainability Alliance
Edifício LACS, Rocha Conde D'Obidos,
1350-352 Lisboa, Portugal
Email: info@hs-alliance.org

Collection and use of personal data

We collect information about you when you register for membership, participate in our training courses, apply for accreditation, or use our websites: www.hs-alliance.org and training.hydr sustainability.org. This includes but is not limited to:

- Personal details such as name, email address, physical address, and telephone number.
- Professional information from CVs, application forms, and related documentation.
- Web usage data including your IP address and cookies, to enhance website functionality and user experience.

We use services such as Mailchimp for email communications, Monday.com for project management, Thinkific for hosting online courses, Typeform for surveys and forms, and Squarespace for website hosting.

Purpose of processing

We process your data to:

- Administer memberships and provide related benefits.
- Facilitate training and accreditation programs.
- Communicate opportunities and updates relevant to your interests.
- Improve our website and personalize your experience.
- Recruit qualified candidates for roles within the HSA.

Compliance with Portuguese data protection law

In addition to adhering to the General Data Protection Regulation (GDPR), HSA complies with Portuguese data protection laws as enforced by the Comissão Nacional de Proteção de Dados (CNPD). We are committed to upholding the data protection rights and principles as laid out in Portuguese legislation, ensuring that personal data is processed lawfully, fairly, and transparently.

For more information on your rights under the Portuguese data protection law, you may contact the CNPD or visit their website at <https://www.cnpd.pt/>.

Third-party sharing and international transfers

Your data is shared only with trusted service providers that facilitate our operations, including:

- Mailchimp for email newsletter distribution.
- Monday.com for managing projects and workflows.
- Thinkific for delivering educational content.
- Typeform for collecting survey and form responses.
- Squarespace, which hosts our websites.

All data transfers are done in compliance with GDPR, ensuring equivalent levels of protection are afforded to your information.

Data security

We take the security of your data seriously. Measures such as encryption, anti-virus software, and access controls are employed to protect your personal information from unauthorized access or disclosure. Regular security audits are conducted to maintain the integrity of our systems.

Your rights

You have rights under the GDPR, including:

- Accessing your personal information.
- Correcting inaccurate data.
- Requesting deletion of your information.
- Restricting or objecting to processing.
- Transferring your data to another service.
- Withdrawing consent at any time.

To exercise these rights, please contact us using the details provided above.

Cookies

Our websites use cookies to improve your browsing experience. You can control cookie settings through your browser preferences. For detailed instructions on managing cookies, please visit our Cookie Policy on our website.

Data retention

We retain your personal data only for as long as necessary to fulfill the purposes outlined in this policy or as required by law. Recruitment information is retained for 6 months post-application or longer with your consent.

Policy updates

We may update this policy to reflect changes in our practices or legal requirements. We commit to notifying you of significant changes through a notice on our website or via email.

External websites

Our websites contain links to external sites. We advise you to review the privacy policies of these sites as our policy applies only to the HSA's websites.

Questions and concerns

Should you have any queries about this policy or how we handle your data, please reach out to us:

- By email: info@hs-alliance.org
- By post: Hydropower Sustainability Alliance, Edifício LACS, Rocha Conde D'Obidos, 1350-352 Lisboa, Portugal

HSA is the operating name of the Hydropower Sustainability Alliance Association, registered in Portugal under number 517918340.

Registered Office:

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EDIFÍCIO LACS,
ROCHA CONDE D'ÓBIDOS,
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